



HEALTH & SAFETY

Conference Society of Alberta

19th ALBERTA HEALTH & SAFETY CONFERENCE PROGRAM

THURSDAY May 5, 2022

Session	Time	Speaker Name(s) and Session Title	Session Description	Speaker Biography
	9:00 – 9:30	OPENING CEREMONIES		
101	9:30 – 10:30	<p>BOB GRAY Welcome Back to your Brain - Digital Amnesia How Technology and the Pandemic has Stolen Our Brain...and How to Steal it Back</p> <p>OPENING KEYNOTE*</p>	<p>With previous success as an award-winning sales executive, Bob understands the importance of staff/clients/customers not feeling like a number, a sale, or just your 2:30pm appointment. He puts it simply: “having a trained memory in business is like going from ABCs to PhD.</p> <p>In this keynote Bob will show you:</p> <ul style="list-style-type: none"> • How to remember names, increase confidence in networking situations and totally upgrade your memory. • How to avoid Digital Amnesia, clear the Brain Fog and keep your brain in top mental health. • How a ‘trained’ memory can help you work more effectively, efficiently and productively 	<p>Meet Bob Gray: he’s like your favorite college professor but with a sense of humor. An unforgettable mix of fun, interaction, and laughs; Bob is changing the stigma of Memory Experts. Not the pocket protector, white coat wearing kind; he immediately dispels the mystery behind memory. “An excellent memory isn’t a gift, it’s attainable by everyone.</p> <p>With over 30 years’ experience as an international speaker, Gray has taught his innovative memory systems to countless Fortune 500 and 100 companies in over 25 countries across six continents. His unique abilities and memory demonstrations have netted him a place in the Guinness Book of World Records and international TV appearances including Ripley’s Believe It or Not, The Steve Harvey Show, The BBC and The Today Show on ABC.</p> <p>He is a CSP, Certified Speaking Professional; the highest earned designation in the speaking profession and in 2006 was inducted into the Canadian Speaking Hall of Fame.</p>
	10:30 – 11:15	BREAK & SAFETY HALL OPENS		
102	11:15 – 12:15	<p>CATHERINE RITCHIE & DEBORAH GOODWIN Ergonomics and MSIs - The Shalls and Shoulds of Alberta’s OHS Legislation</p>	<p>Musculoskeletal injuries (MSIs) due to repetitive use, overexertion, and heavy lifting are the most common cause for lost-time and disabling injury claims in Alberta. Just as they do for other risk factors for workplace injury, employers have legislated obligations under the Alberta Occupational Health and Safety (OH&S) legislation to assess and control for hazards that can contribute to MSIs. With increasing awareness of the prevalence, impact and cost for MSIs in the workplace, this has become an increasing area of enforcement by Alberta’s OH&S Officers.</p> <p>This session will discuss the legislated requirements to reduce the potential risk of MSIs on work sites and provide direction to available resources and tools to assist with identifying and controlling hazards. The role of ergonomics in the context of the pandemic will also be discussed.</p>	<p>Catherine Ritchie and Deborah Goodwin are both Certified Canadian Professional Ergonomists (CCPE) and have been Occupational Ergonomists with the Government of Alberta (GoA) - Occupational Health and Safety (OHS) Department since April 2019. Catherine and Deborah are OHS Officers and Peace Officers, and provide technical expertise to the OHS Department regarding ergonomics and musculoskeletal injury prevention as it relates to the Alberta OHS Legislation.</p> <p>Previous to her current role, Catherine spent 6 years as an Ergonomics Consultant with EWI Works. As a consultant, Catherine has worked to apply ergonomics principles and help organizations build their ergonomics programs in many different Alberta industries.</p> <p>Prior to joining the GoA Deborah was with Alberta Health Services for 14 years as a Workplace Health and Safety Ergonomist. In this role she initiated an injury prevention program for manual</p>

THURSDAY May 5, 2022

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			Audience members will be able to use the content from this talk and apply it to their own Health and Safety programs to increase awareness of ergonomics and reduce the impacts of MSIs in the workplace.	materials handling, led the creation of a client/patient lift design guideline, served as an ergonomics professional practice lead, and consulted on healthcare design and construction projects including the Calgary Cancer Centre.
103	11:15 – 12:15	ROY CRAIGEN Achieving Safety Excellence In Trucking	<p>Quit making excuses for bad performance and learn how to win hearts and minds, before safety records improve.</p> <p>This presentation is designed to show fleets why Canada's Truck Safety is going in the wrong direction with real life examples.</p> <p>Also, to show how Safety Excellence can be achieved by a Presenter who built and managed the safest fleet in North America.</p>	<p>Roy Craigen has twenty-two years of building and managing large international award winning trucking operations.</p> <p>Speaker at National Conferences in USA and Canada</p> <p>Chair, Trucking HR Canada (7 years)</p> <p>Member, Private Motor Truck Council of Canada - Oakville</p> <p>President, TRANSCOM Fleet Services Inc. (Internationally Awarded 2021 & 2019)</p> <p>President, Sherwood Park Kiwanis</p>
104	11:15 – 12:15	KESSIE STEVENS The WCB Trifecta: How 3 Unexpected Factors are Impacting Your Company's Bottom Line	<p>Over the past three years, Alberta's Workers' Compensation Board, along with industry has experienced significant changes that have directly impacted employers, causing us to pivot and re-examine our strategies.</p> <p>This presentation, which has something for everyone, will evaluate three of these changes with specific real life examples of proven strategies and next steps.</p> <p>First, the potential for an increase in premiums. We will look at what the fall out from both the economy and the pandemic, and discuss what was done right, what did not go so well, and what we can do to insulate our companies from resulting pivots in our premiums and claim numbers.</p> <p>Second: the legislation yo-yo. From Bill 30 to Bill 45 (and back again??) what have we seen from the impact of these legislative changes. We will explore some of Where are claims increasing? What kind of impact do they have on costs? What are we missing?</p> <p>Finally, the trend to ESG- Environmental, Social and Corporate Governance. Contractors now look to bring on partners who will get a project done on time and within budget and avoid safety issues that may impact their reputations and public images. As a result, we will see the harder to manipulate WCB statistics having an increasing weight in bid evaluation. Ensuring and maintaining low time loss days, low claim numbers, and a holistic disability management program will be more paramount in succeeding in the ESG evaluation process.</p>	<p>Kessie Stevens has worked in disability management since 2007 and Occupational Health and Safety since 2014. Kessie's experience working at the Workers' Compensation Board lead her to found Artis and launched her entrepreneurial career. He company focuses on workers compensation and disability management for employers as well as safety compliance consulting and compliance safety audits. She loves helping employers discover money they didn't know they were entitled to and implementing safety and wellness systems in ways that enhances a company's culture.</p> <p>With BA in applied psychology, Kessie is also an Honours graduate from the University of Alberta's Occupational Health and Safety Certificate program and is currently completing her Master of Science degree in Occupational Safety and Health from Columbia Southern University.</p> <p>Among her certifications and training, Kessie is a CRSP, CHSC, HSA, has her project management certificate from MacEwan University, and hold triple designations in administrative justice (CATJ).</p>
	12:15 – 13:30	LUNCH & VIEWING THE SAFETY HALL		

THURSDAY May 5, 2022

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105	13:30 – 14:30	DOUG JUNOR Digitally Disrupt your EHS Program to Create Efficiencies, Lower Operating Costs, and Improve Worker Safety	<p>Does this sound like you?</p> <ul style="list-style-type: none"> An inability to communicate with workers in real-time, and no immediate knowledge of their location and projects they are supporting. Many workers servicing multiple sites each day creating workforce planning and safety training and certification compliance challenges. A lack of understanding of which sites have a higher maintenance priority. Manual processes to manage these challenges. An organizational mandate to digitize operations. <p>If the answer is “Yes”, consider incorporating technology innovations to digitally disrupt your EHS programs.</p> <p>In this session, attendees will come away with practical ideas of how, by digitizing your at-risk workers, you can improve worker safety while also creating operational efficiencies and lowering costs.</p>	Doug Junor has been driving business transformation across North America for over 35 years. Clients and audiences alike have praised his insightful thoughts around emerging innovations that can disrupt the status quo of organizations. Past leadership roles (from Director of Channel Development to Chief Business Officer with various industry-leading and award-winning companies) have made Doug a highly valued advisor. He enjoys using his real-world experience to help a diverse range of entrepreneurial startups, public sector entities, and established enterprise corporations implement a sustainable business transformation strategy. As the Chief Business Officer at Robots & Pencils, Doug oversaw numerous iOS deployments for field service automation across numerous industries. Many of these projects focused on the Health and Safety aspects of work done in the field, including his involvement from day one with the ENMAX Tailboard Application.
106	13:30 – 14:30	JILL SHILLABEER & ASTRID MITCHELL Domestic Violence and Your Workplace: A Comprehensive Approach	<p>Join Alberta Council of Women’s Shelters (ACWS) for an overview of the Domestic Violence and Your Workplace program, describing the legislative requirements to address domestic violence as a workplace hazard, highlighting the opportunities workplaces have to be leaders in interrupting and preventing domestic violence, and sharing the tools to foster a safe workplace for all employees. The presentation will cover key topics, including:</p> <ul style="list-style-type: none"> An overview of the Domestic Violence and Your Workplace program Canadian Case Studies/context The legislative context (Occupational Health & Safety) Recognizing domestic violence in the workplace Understanding why employment matters How to access the Domestic Violence and Your Workplace program through ACWS 	<p>Jill Shillabeer is the Leading Change Call to Action Coordinator for the Alberta Council of Women’s Shelters, working to bring shelter-informed primary prevention education and training across Alberta. Jill is a senior policy, strategy, and operations professional, and experienced facilitator, trainer, and public speaker who has been working in equity and inclusion since 2013. She has worked in multiple sectors including non-profit, social innovation, cultural industries, post-secondary, and public service.</p> <p>Astrid Mitchell is an Alberta Council of Womens Shelters, Domestic Violence and the Work Place Consultant as well as a Facilitator in the ACWS’ Leading Change: Inspired Communities Program. She is from Drayton Valley and works as an Occupational Health and Safety Consultant, primarily in the transportation industry. She has a diploma with distinction in Occupational Health and Safety from the University of Alberta Faculty of Extension and is an Alberta Motor Transport Association internal auditor. Astrid is a passionate advocate for work place health and safety and believes involving employers in the fight against domestic violence will truly effect change.</p>
107	13:30 – 14:30	DAVE REBBITT Incident Mirror Technique	<p>In this session, the presenter explores causation methodologies and some common ways that incident investigation reports go astray. Incident investigation is an essential function. If it is done properly, it closes gaps that may be in the health and safety system. If it is done poorly, then the gaps remain, and the risk remains.</p>	Dave Rebbitt is President of Rarebit Consulting and has been in safety for 30 years. He has managed many safety departments building management systems. His career has seen a long list of accomplishments with many firsts in his field.

THURSDAY May 5, 2022

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			<p>Managers, supervisors, and even safety committee members are asked to review incident investigation reports to sign off on them and to make suggestions regarding the investigation. The Incident Mirror Technique allows them to do that much more effectively.</p> <p>Attendees will learn:</p> <ul style="list-style-type: none"> • To produce, or to coach for more effective investigations; • To approach incident investigations from a critical thinking standpoint; • How causation techniques or models work; • How investigation reports can be validated quickly using the IMT; • How the IMT can be used by managers, safety practitioners, and safety committees; and • To achieve a new perspective in completing and reviewing incident investigations. 	<p>He is the most published author, on safety, in Canada publishing safety articles in international journals and magazines. He also authors several online blogs. He is the author of the <i>Effective Safety Committees, A Practical Guide</i> and <i>Harassment and Workplace Violence Investigations – A Practical Guide</i>.</p> <p>As one of Canada’s leading safety professionals, Dave is very involved in the profession. He is a member of the Board of Directors for Women in Occupation Health and Safety Society (WOHSS). He is a past member of the Board of Alberta WCB and the Board of Canadian Registered Safety Professionals (BCRSP).</p> <p>He has spoken at various safety conferences and to industry groups and companies on management and safety. He is also Instructs at the University of Alberta.</p> <p>Dave has a master’s degree in business administration and completed the first international research project on safety professionals in 2012. He also holds both the CRSP and CHSC designations.</p> <p>Dave is also a veteran, having served over 20 years in the Canadian Forces in various capacities, including heading a nationwide safety program for training facilities.</p> <p>In his spare time, he writes science fiction novels.</p>
	14:30 – 15:15	BREAK & VIEWING THE SAFETY HALL		
108	15:15 – 16:15	DR. LINDA MILLER & DONALD MACDONALD Roadmap to Successful Remote Training	<p>The pandemic initially put a pause on many in-person training activities. Like many activities; in-person training became remote training. This session will share lessons learned on how to effectively facilitate training remotely. Examples of the use of technology to aide in training from afar will be used. In one case study training was delivered across multiple sites in different time zones in two different languages. In a second case study the use of motion analysis software will be highlighted. Any quality training product requires significant preparation. Preparing for remote training is no different. This session will highlight key items to better prepare for remote delivery while still being cost effective and practical.</p> <p>There will be practical advice on the logistics of preparing for and delivering training remotely. The examples are of the delivery of remote ergonomics training, but the advice shared in this session can be applied to other safety related remote training. There were some unexpected benefits of remote training that will also be highlighted.</p>	<p>Dr. Linda Miller is the CEO and Founder of EWI Works International Inc., Western Canada's leading ergonomics and wellness company. With more than 30 years of experience in ergonomics and occupational therapy, Dr. Miller continues to lead EWI Works into new territory, particularly in tech. She is currently an advisor for WELL, an international building standard focused on promoting healthy work environments. Dr. Miller's passion for education and empowerment is reflected not only in EWI Works' services and products, but also in her position as an adjunct professor at the University of Alberta's Faculty of Rehabilitation Medicine.</p> <p>Donald MacDonald is the President of EWI Works International Inc., Western Canada's leading ergonomics and wellness company. With more than 19 years of experience in ergonomics and consulting, Donald has built a reputation for consistency, quality, and practicality. Based in Calgary, he oversees EWI Works' team and manages the company's relationship with many of its largest clients. Donald highly values networking and</p>

THURSDAY May 5, 2022

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			<p>After this sessions the attendees will learn strategies to successfully prepare and deliver training virtually.</p> <ul style="list-style-type: none"> • Length and format guidelines for remote training. • What is expected of the local facilitator. • The importance of piloting testing training. • How to engage attendees remotely. 	<p>education, presenting regularly at conferences across North America.</p>
<p>109</p>	<p>15:15 – 16:15</p>	<p>DR. SHAMINDER DHALIWAL & ISMAIL HAJAR Eye Health & Safety in the Workplace</p>	<p>At the end of this session, participants will be able to:</p> <ul style="list-style-type: none"> • Review and update current workplace eye safety policies and benefits. • Prescription safety eyewear best practices. • What to look for in a prescription safety eyewear program. • Know what standards to look for on a safety frame and lens. • Review eye safety hazards in the workplace and how to address them. • Understand the definition of urgent eye care at eye clinics. • Importance and benefit of regular eye exams. 	<p>Dr. Shaminder Dhaliwal - Born and raised in Winnipeg, Dr. Shaminder Dhaliwal attended the University of Manitoba where he earned his Bachelor of Science degree.</p> <p>Following his education in Winnipeg, he earned his doctor of optometry degree graduating Cum Laude at the Illinois College of Optometry (ICO) in Chicago. While at ICO, Dr. Dhaliwal received many awards including Exceptional Tutor Award, Wildermuth Foundation Scholarship, and was a part of the Beta Sigma Kappa International Optometry Honorary Society. Additionally, he has been very involved being on the board of the Multi-Cultural Association, the Canadian Association of Optometry Students, and on the Manitoba Association of Optometrists council. His professional affiliations include the Alberta Association of Optometrists, Alberta College of Optometrists and the Canadian Association of Optometrists.</p> <p>Dr. Dhaliwal now calls Edmonton home where he practices in the West side at Prairie Eye Care. Patient education is one of his top priorities not only for his patients in his exam room, but also for the general public as well. He enjoys exploring the cities hidden gems, watching and playing sports, learning the latest in technology and keeping up with men's fashion.</p> <p>Ismail Hajar is the business development representative at the Alberta Association of Optometrists, He is responsible for promoting eye health and safety in the workplace through the Eyesafe, a prescription safety eye wear program. With over 11 years of business development and account management experience Ismail enjoys navigating a dynamic work environment while working with leaders to identify challenges and providing solutions for consistent growth. Ismail enjoys the outdoors and spending his free time with his family and friends.</p>
<p>110</p>	<p>15:15 – 16:15</p>	<p>JOHN KNOLL Low Voltage Electrical Injury: The Invisible, Iceberg Injury</p>	<p>There are 2 possible consequences of electrical injury: the person either survives or dies.</p> <p>The appearance of these consequences of electrical injury might be substantially delayed, with onset 1 to 5 or more years after the electrical injury. This poses a problem for patients and health care</p>	<p>John Knoll has worked in the residential, commercial, and industrial sectors of electrical trade as a Master Electrician and PEC and founded his first electrical contracting company at the age of 22 which he sold in 2017. He sat as a judge for the CEDIA Integration & Automation Awards and is a Past President of the ECAA Edmonton Chapter. Due to Low Voltage Shock exposure,</p>

THURSDAY May 5, 2022

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			<p>workers, making it hard to ascribe symptoms to a remote injury when they might not arise until well after the incident event.</p> <p>Ultimately, electrical injury reflects a trauma that includes both neurological and psychological aspects. Each has significant overlap and interaction with the other, resulting in a complex syndrome of inattention, memory lapses, depression, anxiety, muscle weakness, fatigue, extremity numbness or tingling, pain, and sleep disturbances that greatly resembles mild TBI (Traumatic Brain Injury). Historically, the severity of electrical injury often was not recognized and treatment not sought, especially when the acute symptoms were mild. Given the evidence for late-onset deficits, clinicians should consider screening for electrical injury in all initial patient intakes. Future research will need to expand the understanding of mechanisms and consequences of electrical injury.</p>	John has retired from the trade and is now an advocate of electrical shock awareness, injury prevention, and worker advocacy.
	16:15 – 18:00	THE SOCIAL EVENT		

19th ALBERTA HEALTH & SAFETY CONFERENCE PROGRAM

FRIDAY May 6, 2022

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201	9:00 – 10:00	DAN DEMERS Management of Impairment in the Workplace – Fitness for Duty in our New Normal	<p>This session will review the unique challenges that COVID-19 has placed in many hazardous Canadian workplaces and the unintended consequences of a necessary shift in priorities we have all made. As a result of COVID, usage patterns of alcohol, cannabis, opioids, and other substances may be surprising. Legal cannabis and related misinformation have taken our workplaces by storm, and we have been more vulnerable to impairment hazards. This session will provide employers an overview of the current drug and alcohol testing landscape, an overview of the CSA Z1008 Impairment in the Workplace Standard, address misinformation on cannabis, and provide a reliable principle-centered approach to balanced and defensible workplace fitness for duty programs.</p> <p>Discussion Topics</p> <ul style="list-style-type: none"> • Impact of COVID-19 on substance use • Cannabis vs. alcohol • Impairment vs. Intoxication • Overview of the CSA Z1008 Standard • Balance of interests • Best practices on fitness for duty programs 	<p>Dan Demers currently serves on the technical advisory committee for the CSA Z1008 Management of Impairment in the Workplace Standard; a Certified Substance Abuse Program Administrator. Mr. Demers currently serves on the government relations committee for the Substance Abuse Program Administrators Association (SAPAA). Mr. Demers Has spoken internationally in 5 countries (USA, Ireland, Mexico, Italy, Norway). From being considered in the Yukon Government public policy decisions, his technical experience is broad, speaking to forensic toxicologists and legal professionals. Mr. Demers currently writes the technical white papers for CannAmm on drugs of abuse, testing technology, and scientific developments. Mr. Demers believes he remains the only professional in our space published in a peer-reviewed legal journal. Mr. Demers also has multiple experiences supporting client arbitrations and has yet to see one proceed to trial.</p>
202	9:00 – 10:00	WALLY COOK & BERNIE MACDONALD Shaping the Future - Lessons Learned Through the Pandemic	<p>The pandemic has forced a sudden shift in social and business practices in attempts to remain functional. Companies have adopted methods that have both positive and negative effects. This presentation will discuss some of the approaches taken, their effects, both pro and con, and suggest those that have merit in defining the future of operating businesses.</p> <p>The presenters will use a combination of industry examples and first hand experience to explore lessons learned from negotiating through the pandemic. Participants will be provided with specific examples of processes that can add value and make organizations more resilient in the future.</p>	<p>Wally Cook P.Eng. CRSP CHSMSA, is well known as a trainer and speaker at health and safety conferences. He brings a lively and interactive approach to the seminars that he facilitates. For the past 32 years, Wally's company (Kestrel Resources Ltd.) has provided management and safety consulting services for industries from forestry and oil and gas to manufacturing, utilities, municipal governments and health care.</p> <p>Wally Cook is a Professional Engineer and graduate of the University of Alberta (1978) with a degree in Electrical Engineering. He is a Canadian Registered Safety Professional and Certified Health and Safety Management Systems Auditor. He is a member in good standing with the Association of Professional Engineers and Geoscientists of Alberta (APEGA), the Canadian Society for Safety Engineering (CSSE), and the American Society of Safety Professionals (ASSP).</p> <p>Kestrel's scope of practice includes customized training development and delivery, Health and Safety program development, many types of audits and evaluations (management systems and compliance) as well as audit development.</p> <p>Bernie Macdonald CRSP, is currently the Manager of EHS at Apex Utilities Inc, headquartered in Leduc Alberta. Apex Utilities</p>

FRIDAY May 6, 2022

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				<p>Inc. (AUI) is a provincially-regulated, natural gas distribution utility delivering reliable, clean, and affordable energy service to over 82,000 residential, rural, commercial, and industrial customers in more than 90 communities across Alberta.</p> <p>Bernie's career in Health, Safety, Environmental and Security spans over 15 years. His industry background and experience has taken him across a variety of organizations and environments in various industries throughout Canada and the US to help organizations work together to strengthen their safety culture and performance.</p> <p>Bernie is a Canadian Registered Safety Professional (CRSP) and a member of numerous Health and Safety associations.</p>
203	9:00 – 10:00	<p>MARTIN FRANCHI & SHELLY MEADOWS P.S. You Need This for your Business to Thrive</p>	<p>While there is a compelling business case for Psychological Safety (P.S.) in the workplace, and the OHS Act requires psychological hazards to be included in the hazard assessment process, many organizations may not be very far along the path of addressing this important health & safety issue. Will the global pandemic prove to be a catalyst for more organizations adopting the National Standard for Psychological Health and Safety in the Workplace? Join us as we discuss P.S. in the workplace and the business imperative for making investments in P.S.</p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> • Understand what the term psychological safety means and organizational factors that impact organizational health • Understand the business imperative for making investments in a psychologically safe work environment • Understand potential threats to psychological safety and explore best practices for psychologically safe work environments 	<p>Martin Franchi, MFA, has nearly a decade of experience leading certified workplace health and safety courses, including workplace violence and harassment and has a certificate in Workplace Investigations. He has continuously served as a certified member of joint health and safety committees for over twenty years.</p> <p>He is a strong advocate for the importance of healthy work environments and the importance of reducing stress in the workplace. He has extensive experience working in unionized environments as well as in the retail food industry. Martin launched his first company in 2001 so he is well versed in the challenges of running an owner managed business. He is creatively driven and is passionate about the arts. He is also a professional Photographer with a Masters in Fine Arts from Ryerson University.</p> <p>Shelly Meadows, CPA, MBA, CHRP, CPHSA, has executive-level experience in the professional services environment, with a background in regulatory compliance, risk management, and restructuring, with extensive experience developing, leading, and facilitating national/local training programs prior to co-founding NavCT.</p> <p>Shelly is a CHRP, MBA, CPA and a Certified Psychological Health & Safety Advisor (certified by CMHA Alberta). She now leverages her professional experience for meaningful impact and to pursue her passion as a speaker, facilitator, and consultant. She believes in the importance of healthy, safe, and productive work environments as a social and business imperative, and that the right tone from the top is essential for organizational success. Beyond work, Shelly enjoys sailing, squash, theatre, and random acts of kindness.</p>

FRIDAY May 6, 2022

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				Shelly and Martin co-founded Navigation Consulting & Training (NavCT), a firm focused on supporting, and promoting, healthy work environments, through strategic HR and health & safety consulting, training and development and workplace harassment investigations.
	10:00 – 10:30	BREAK & VIEWING THE SAFETY HALL		
204	10:30 – 11:45	LISA CHEN & ROB FEAGAN What You Should Know About OHS Legislation Reform BLOCKBUSTER*	The presentation will provide an overview of the ongoing OHS legislation reform. It will include the outcomes government wants to achieve and how stakeholder input is being included in the process. The presentation will cover: <ul style="list-style-type: none"> • Changes to the OHS Act, Regulation, and Code that came into force on December 1, 2021, with a focus on the changes that have the most impact on stakeholders • The ongoing multi-year OHS Code Review • The shift to performance-based legislation: how does this impact work site parties and Alberta OHS as the regulator? Participants will leave with an understanding of what compliance with the updated OHS legislation looks like, as well as what to expect with the ongoing legislative reform and the transition to more performance-based legislation.	Lisa Chen has a degree in Microbiology and a Master's degree in Occupational Health. Lisa worked with the Calgary Health Region, Health Canada and Petro-Canada (Suncor) prior to joining the Government of Alberta. During her 16-year career with OHS, Lisa has worked as an OHS Officer, Effective Practices Specialist, and Manager of Investigations. She has held two Director portfolios; one in policy, as well as leading front line delivery teams of OHS officers. Lisa is the Executive Director of OHS Program Delivery but is currently focusing on the review and implementation of the OHS Code. Robert Feagan has held his position as Executive Director of Occupational Health and Safety Prevention Services with Labour and Immigration for three years. Prior to assuming this position, he served as Executive Director of OHS Delivery and Director of Partnerships in Injury Reduction. Born in the Northwest Territories and educated at Dalhousie University in Halifax, Nova Scotia, Robert held various senior positions with the Government of the Northwest Territories prior to joining the Government of Alberta. He has extensive experience in negotiating unique partnership agreements with Indigenous organizations, various industry sectors, and local, as well as provincial government. Robert is a published author who enjoys a variety of activities in his spare time.
	11:45 – 12:00	AWARDS PRESENTATION		
	12:00 – 13:00	LUNCH & VIEWING THE SAFETY HALL		
205	13:00 – 14:00	ROB FONTAINE Physical Literacy - A Practitioner's Guide to Reimagining Ergonomics	At an individual level, ergonomics typically does not engage people well as it focuses on what to avoid and what to do with your equipment instead of 'what your body needs'. There is so much more potential to build Physical Literacy into organisations so workers can safely navigate any work environment.	Rob Fontaine is a Certified Canadian Professional Ergonomist who has dedicated his career to supporting organizations in creating work systems that match the physical abilities of the humans doing the work. Rob's expertise is building Physical Literacy into organizations to improve the lives of all employees. Rob brings over 25 years experience working with a

FRIDAY May 6, 2022

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			<p>The fundamental skills of how to move and what is best for our own body is a missing life skill that needs to be addressed at the workplace if we are to reduce the current levels of discomfort, pain and injury at work.</p> <p>Participants will come away with a fresh perspective on ergonomics and ideas for building Physical Literacy concepts into their organization. A short list of questions will be included in the presentation that participants can take back to their operations to assess their own needs and begin their journey. Addressing the answers to each question will reveal their strengths and gaps for a more robust ergonomics program.</p>	<p>broad range of clients in Western Canada in many different industry sectors. As a speaker, participants often comment on Rob's ability to deliver practical content in an entertaining and relevant manner.</p>
206	13:00 – 14:00	<p>NICOLE SEGSTRO & DOUG JUNOR Real-time Connection to Workers and Emergency Responders like STARS Ensures Fast Response When Need Arises</p>	<p>How ready are you to respond to an emergency, or if a worker 'goes red'? To effectively prepare for the unexpected, it is essential that you know at all times where your people are and can communicate with them instantly... or track them when they don't respond. You must also have a relationship with an emergency responder that can react fast in a situation and give you peace of mind that help is on the way.</p> <p>The presenters will share examples of how together, STARS and Field Safe, have helped clients prepare for the unexpected and by doing so are improving the health and wellbeing of their at-risk workers.</p> <p>Attendees will come away with learnings that will help them answer the question "how effectively can my company respond in an emergency" and ideas on how they can implement programs to ensure they are prepared for the unexpected.</p>	<p>Nicole Segstro is the Manager of Operations and Business Development at STARS Vigilant. Over her 12 year career at STARS, Nicole has worked closely with regulators and channel partners to both grow and evolve STARS Vigilants' suite of safety services. Prior to STARS, Nicole spent 10 years in customer service, sales and marketing roles within the wireless telecom industry.</p> <p>Doug Junor has been driving business transformation across North America for over 35 years. Clients and audiences alike have praised his insightful thoughts around emerging innovations that can disrupt the status quo of organizations. Past leadership roles (from Director of Channel Development to Chief Business Officer with various industry-leading and award-winning companies) have made Doug a highly valued advisor. He enjoys using his real-world experience to help a diverse range of entrepreneurial startups, public sector entities, and established enterprise corporations implement a sustainable business transformation strategy. As the Chief Business Officer at Robots & Pencils, Doug oversaw numerous iOS deployments for field service automation across numerous industries. Many of these projects focused on the Health and Safety aspects of work done in the field, including his involvement from day one with the ENMAX Tailboard Application.</p>
207	13:00 – 14:00	<p>SUSAN SAWATZKY & KIMBERLEY HOBBS Protecting Your Best Assets – Human Risk Factors</p>	<p>Safety programs have evolved over the last 25 years and should, if properly executed, investigate, and resolve most incidents that occur. The better programs will also prevent a future recurrence of a similar event. But risks still exist, and incidents and losses still occur. Addressing the causes of these losses is the key to future success.</p> <p>Human Risk Factors represents the next 25 years of safety management and risk management. Identifying the true causes and costs of Human Risk Factors in an organization can be the difference between surviving and thriving in a competitive market.</p>	<p>Susan Sawatzky is the President of In-Scope Solutions, a consulting company that specializes in Human Risk Factors, focusing on fatigue risk management, workplace stress, harassment and healthy cultures and Psychological Health and Safety in the workplace. She consults with a variety of industries and has clients across the United States and Canada. Susan has over a decade of experience in providing expertise in consulting, assisting clients in recognizing and assessing operational risks, creating comprehensive risk management strategies, and fully implementing strategic approaches by enhancing existing safety cultures. Her previous education</p>

FRIDAY May 6, 2022

Session	Time	Speaker Name(s) and Session Title	Session Description	Speaker Biography
			<p>Business systems involve people, and the Human Risk Factors that accompany them are the best place to invest your organization's resources to reduce overall organizational risk and improve your safety metrics.</p> <p>Expected Learning Outcomes for Attendees</p> <ul style="list-style-type: none"> • Defining what human risk factors are and how they impact safety and organizational risk. • Detailing enterprise risk management and how human risk factors influence safety and business. • Applying strategic approaches for assessing, mitigating, and reducing human risk factors in your organization 	<p>background allows her to create high quality, engaging training on fatigue management, stress management, and psychological health and safety.</p> <p>Susan has worked with industry associations and several of the certifying partners to assist various industries in enhancing safety programs. She has worked with a wide range of industries including oil and gas, mining and resource extraction, nuclear, large utilities, manufacturing, transportation, construction and more. She previously managed the fatigue portfolio for the Canadian oil and gas industry.</p> <p>Susan is an instructor with the University of Alberta, the University of Calgary and the University of New Brunswick, instructing Fatigue Management, Safety Management Systems, Business & Leadership, Human Performance Leadership and Psychological Health and Safety, among other courses in their various OHS Programs.</p> <p>Susan is also an international speaker and keynote conference presenter. She has presented for over a hundred conferences and organizations with notable clients including the American Society of Safety Professionals, the Global Conference on Fatigue Management and NASA (the National Aeronautics and Space Administration).</p> <p>Kimberley Hobbs is the Vice President of In-Scope Solutions, a consulting company that specializes in Human Risk Factors, focusing on fatigue risk management, workplace stress, harassment and healthy cultures and Psychological Health and Safety in the workplace. In-Scope consults with a variety of industries and has clients across the United States and Canada.</p> <p>Kim brings 20+ years of combined experience in operations, risk management, and health & safety. She is a skilled people leader and program manager with technical and operational experience that spans across a variety of industries, including technical environmental work in the oil & gas sector, municipal health & safety advising, and airfield maintenance and operations management for Canada's fourth busiest international airport.</p> <p>Kim specializes in using a risk-based and objective approach with In-Scope's clients to provide clear and measurable analysis of the operational and human cost benefits of effectively managing human risk factors. Where areas of improvement can be found, Kim works with closely with clients to ensure that suitable and customizable solutions are optimized while maintaining</p>

FRIDAY May 6, 2022

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				operational objectives and viability. Kim is a risk management professional educated through the University of Toronto.
	14:00 – 14:15	BREAK		
208	14:15 – 15:15	TYLER FOLEY Jumping Out of Windows...The Safest Job I Ever Had! CLOSING KEYNOTE*	In this highly entertaining, interactive, and engaging presentation, Tyler will take your audience on an in-depth look into how stunt artists approach safety and what your company can learn from the movies to keep your employees safe. Specifically, attendees will walk away with: <ul style="list-style-type: none"> • 3 easy to implement strategies to leading effective and engaging safety meetings (or ANY meeting). • Identify their own personal safety story and how to share it effectively. • A deeper understanding of the hierarchy of controls, and how they can improve both formal and field level hazard assessments. • Why the right to refuse is crucial in developing an incredible safety culture. All delivered by a 30+ year film veteran who brings a unique viewpoint to safety.	Sean Tyler Foley is an accomplished film and stage performer. He has been acting in film and television since he was 6 years old. Some of his most notable performances include Freddy Vs Jason, Door to Door, Carrie, and the musical Ragtime. Tyler is passionate about safety and helping teams connect with their own personal safety story. He is currently the Managing Director of Total Buy In Safety Consulting and author of the #1 best-selling book The Power to Speak Naked. Tyler is a public speaking and leadership coach. He works with executives and CEOs to show up powerfully behind the mic, gaining the exposure they need to grow their business and influence their employees. Tyler is also an accomplished podcast guest with over 200 appearances on episodes about topics like leadership, safety, and overcoming adversity. With his direct yet friendly nature, he's emerging as one of North America's sought-after leaders in the field of safety and public speaking. Tyler is a father, husband, son, performer, and entrepreneur in that order - each one informing and shaping the other. He feels he has dabbled in every industry on the planet, from oil and gas, to aviation, to film and television. But no matter what the industry, or what title he has held, one thing has always remained consistent: his passion for promoting and encouraging people to be heard and understood. This diverse experience has made him a versatile professional speaker and engaging safety trainer. He inspires others to connect with their personal motivations to work safely.
	15:15 – 15:30	CLOSING CEREMONIES		