WCB Disability
Management
Practices and
Leveraging
Technology





Agenda

- Disability Management Best Practices
 - Return to work/modified work
- Leveraging Technology
 - Employer Fit For Work Dashboard
- Questions

Principles and key features of WCB

- No-fault coverage
- Protection from lawsuit
- Benefit of doubt to worker
- Right of review and appeal
- Exclusive jurisdiction, legislatively based and guided
- Supporting Albertans in a safe and healthy recovery from workplace injuries and illnesses





Being proactive makes the difference

- Do you educate your staff on what they need to do if they get injured?
- Do the right people know what their role is when they are informed of an injury?
 - Supervisor, manager, receptionist, dispatcher, coworker?
- Do you have injury packages for your staff?

Supervisor information package

- Checklist for supervisor
 - Outlines all the steps they need to complete after an injury
- First aid record
- WCB Employer Report of Injury or Occupational Disease (form CO40)
- Information about Occupational Injury Services (OIS) clinics.
- Modified duty task list
- Offer of temporary modified work
- Notification of change in circumstances

Worker information package

- Checklist for worker
 - Outlines all the steps they need to complete after an injury
- Current Worker Report of Injury or Occupational Disease (form CO60)
- Physical demands analysis
- Fitness for work form to provide to medical practitioner
- Modified duty task list
- OIS wallet card

Benefits of a return-to-work program

Having a robust return-to-work program with modified-work options is mutually beneficial for both you and your workers.

What are modified duties

- Changes in job tasks or functions (e.g., less lifting, or bending)
- Changes in workload (e.g., hours worked per day or the work schedule)
- Alterations to the work area and environment (e.g., work in the office, shop or front counter) or the equipment used
- Work normally performed by others (e.g., administrative work)
- Cross training or job shadowing
- Online training
- Work that needs to be done but you currently do not have an employee assigned to complete the work
- Transitional duties that support a gradual return to work

How you benefit ...

- You retain an experienced worker and reduce additional hiring or training costs.
- You decrease your worker's time away from work and reduce costs associated with claims.
- You strengthen employee relations by showing an injury doesn't threaten job security, and boost worker morale. You create a culture that says we will be there for you if you get injured.

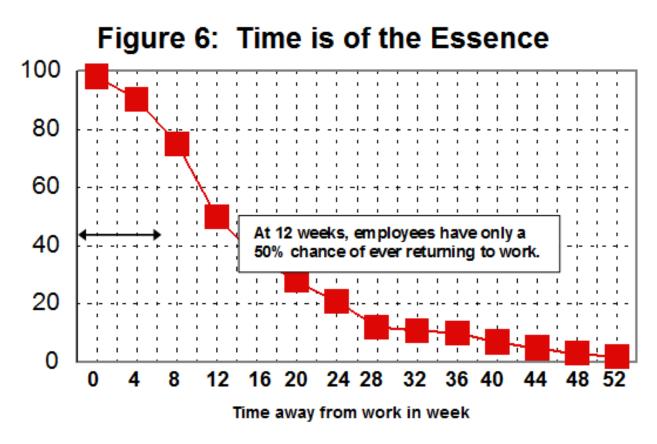
How your workers benefit ...

Modified work helps your worker return to employment while recovering and provides them the opportunity to continue contributing to your workplace.

Through modified work, your worker will gain:

- Independence and remain self-sufficient
- Income and job security (they know they have a job to return to and do not have to look for another job)
- A sense of belonging (to your company and coworkers)
- A better recovery

Reducing disability days



Source: Jennifer Christian, "Reducing Disability Days: Healing More than the Injury," The Journal of Workers Compensation, Vol. 9, No. 2 (Winter 2000), p. 51.

Modified work can make a difference!

	Company A	Company B
Assessable earnings	\$6M	\$5.5M
Lost time claim volume (2019 – 2021)	10	25
Lost time days (2019 - 2021)	154	710
Experience rating adjustment	-18.36%	40%
Poor Performance Surcharge	0	99.52%
Total employer rate adjustment	-18.36%	139.52%
Premiums to be paid in 2023	\$93,125	\$250,250

Putting it all together

Why does disability management matter?

Organizational and industry culture – focusing on return to work /modified provides you with an opportunity to drive home the message that when you're injured, we have your back.

Modified work is the one key "deductible" you have that helps build your safety culture and reduce your claim costs

Claim costs drive your rate – good disability management will save you money and allow you to retain valuable industry talent.

Technology and the Fit for Work Dashboard





Manage your WCB account with the myWCB mobile app for employers.







With the myWCB app, you can:

- Get better return-to-work outcomes with claim notifications when one of your workers reports an injury.
- Request real-time clearance letters on an account.
 View your account's status and your recent clearance requests.
- Check the balance on your account, make payments, update payroll, and change to a monthly payment installment plan by signing up for preauthorized debit.
- Report an injury where and when it's convenient for you, and connect with modified work resources.
- Connect with us directly, by sending a message or requesting a phone call.

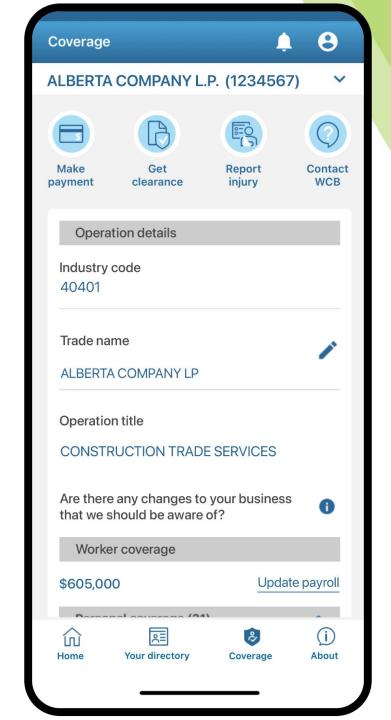
...all through your phone.

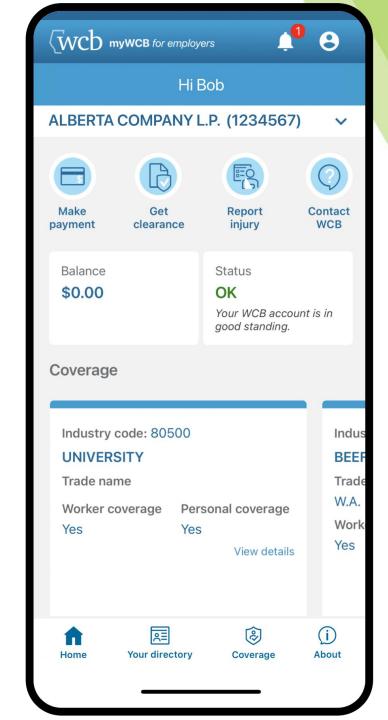
Download the app to get started today. Now available in Google Play and the App Store.





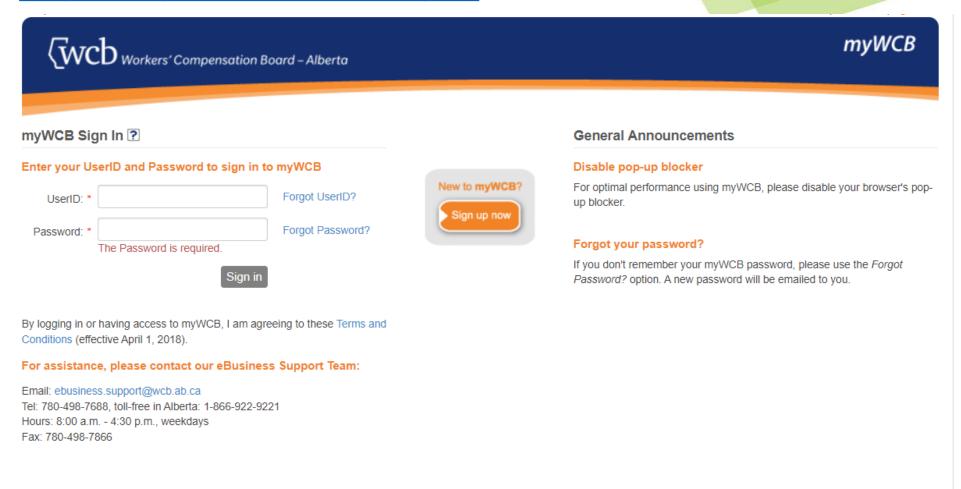




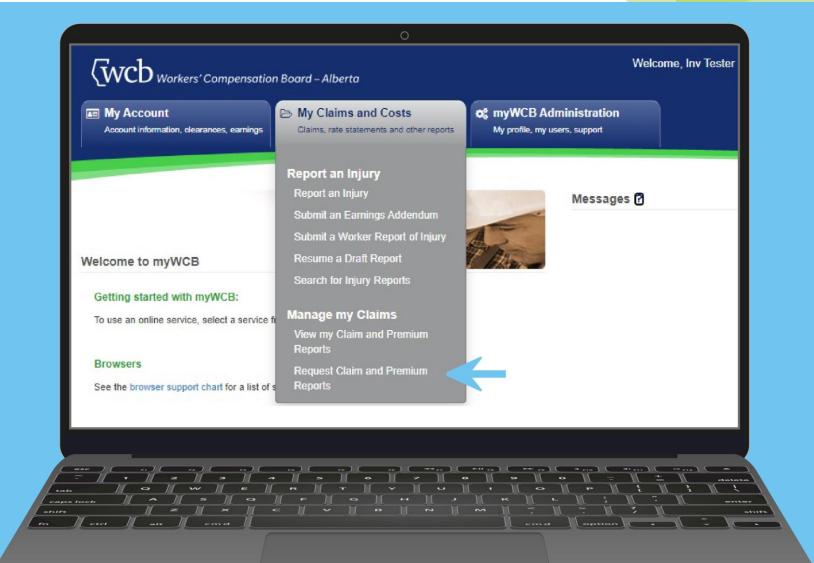


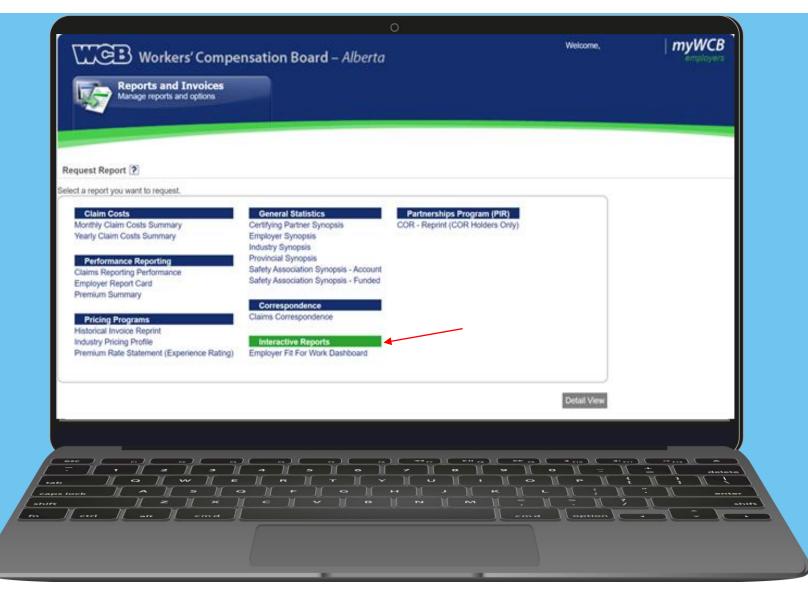
Sign up with myWCB

https://my.wcb.ab.ca/ess/signin



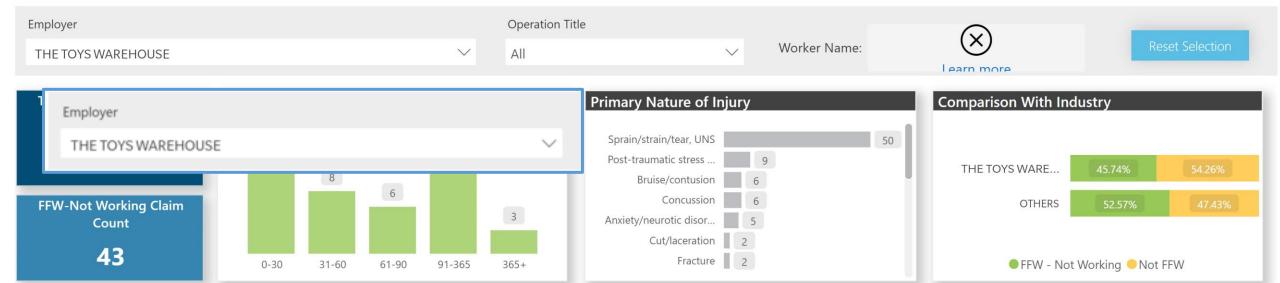
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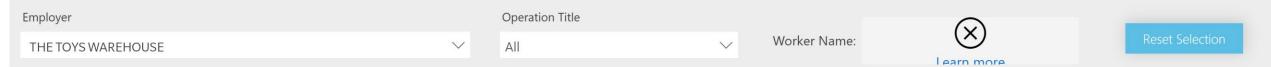
Key features:





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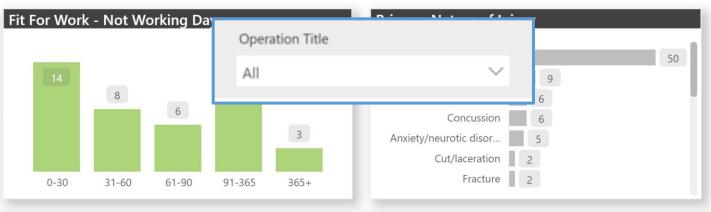


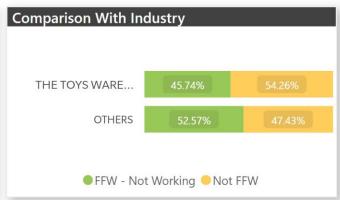
Total Active Claim Count

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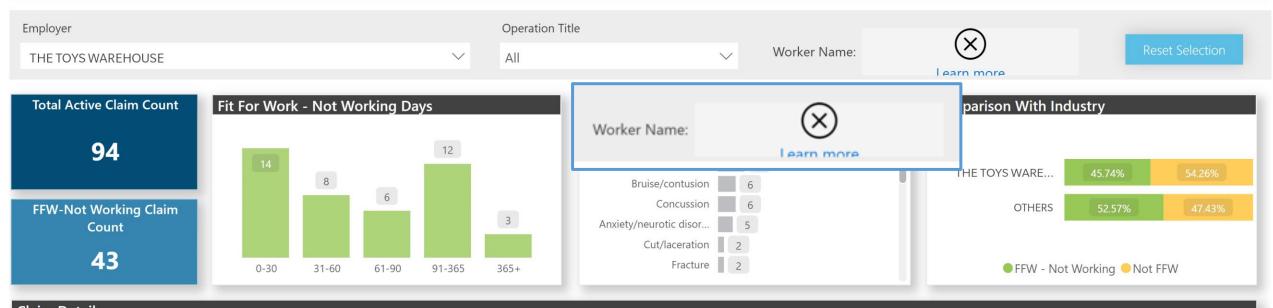
FFW-Not Working Claim Count

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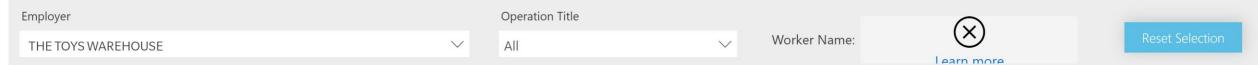


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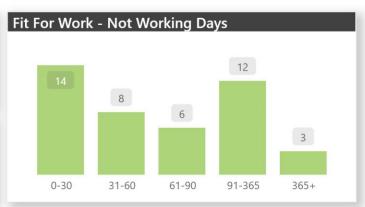


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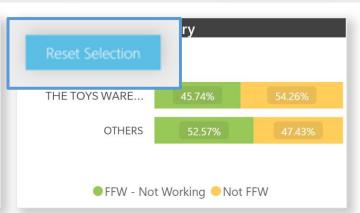
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FFW-Not Working Claim Count

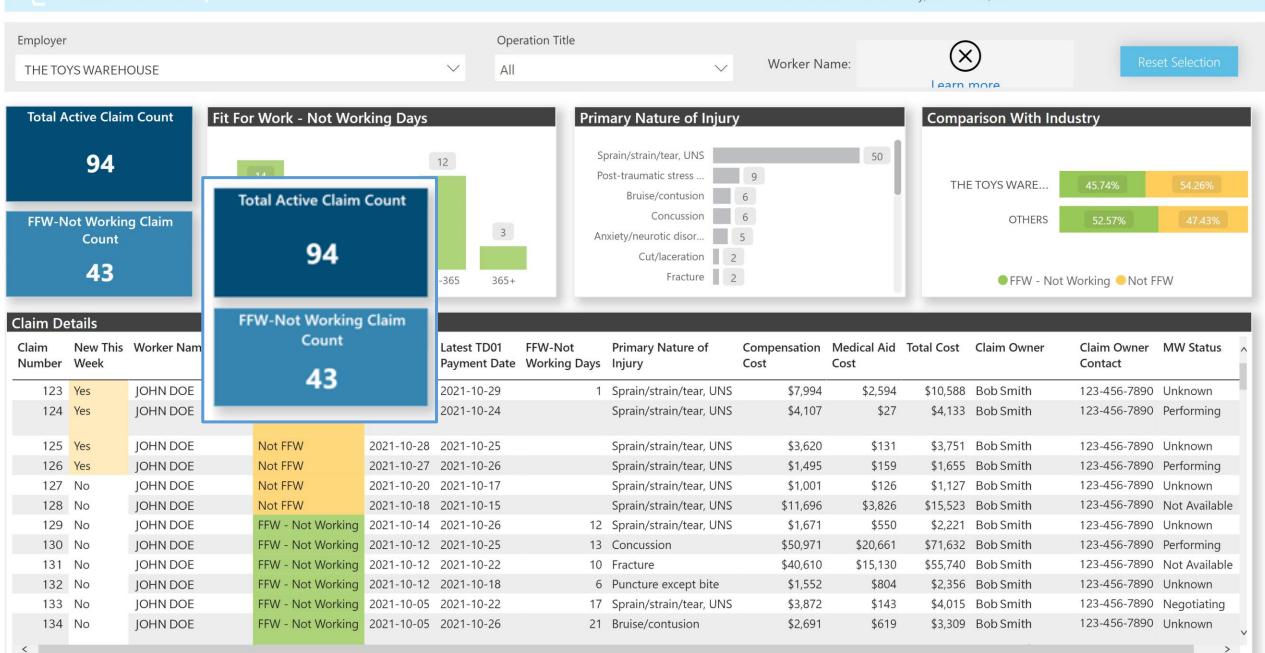
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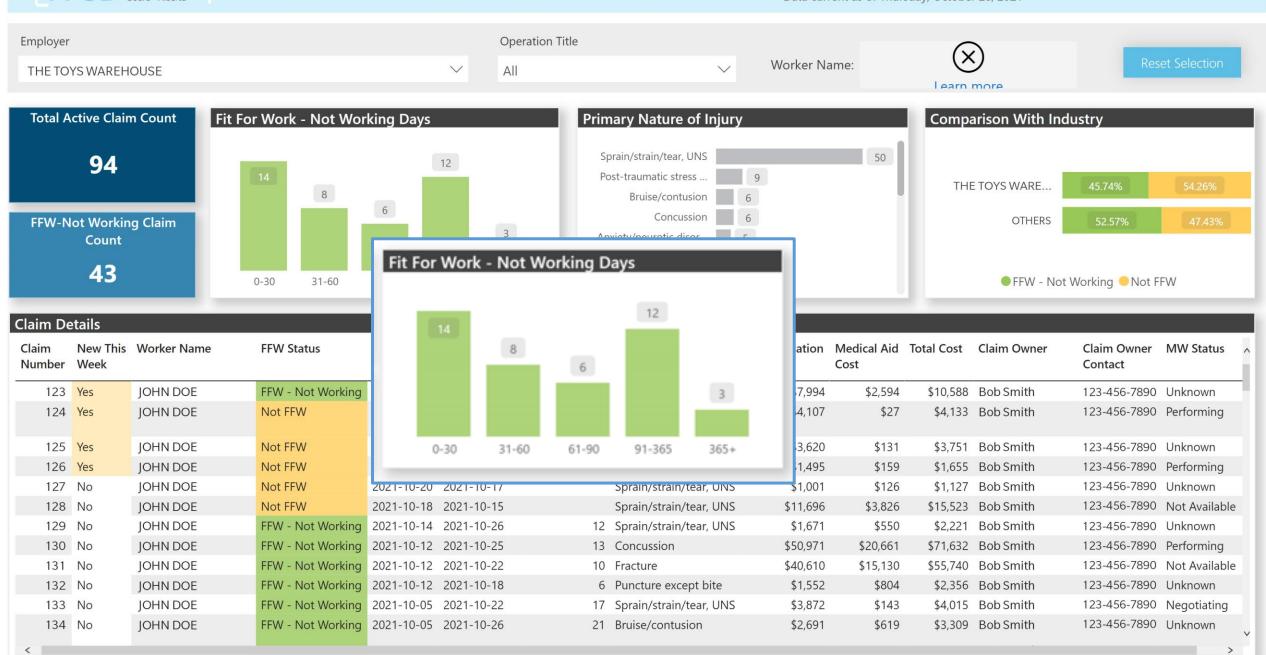


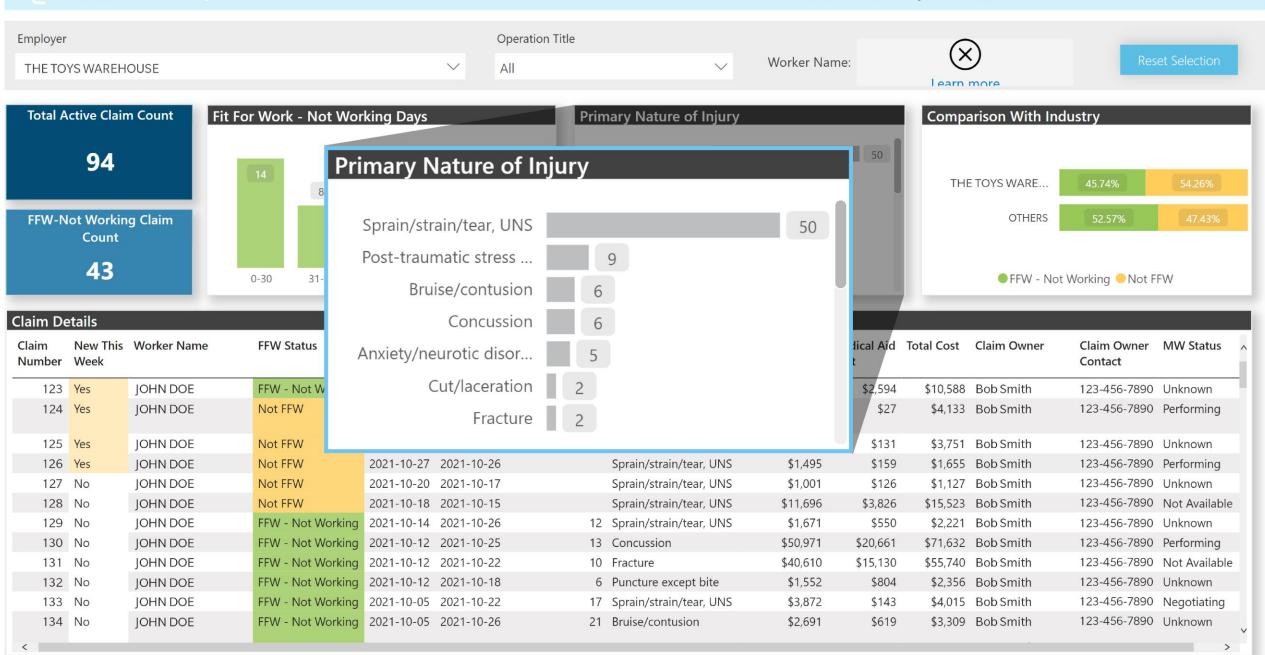


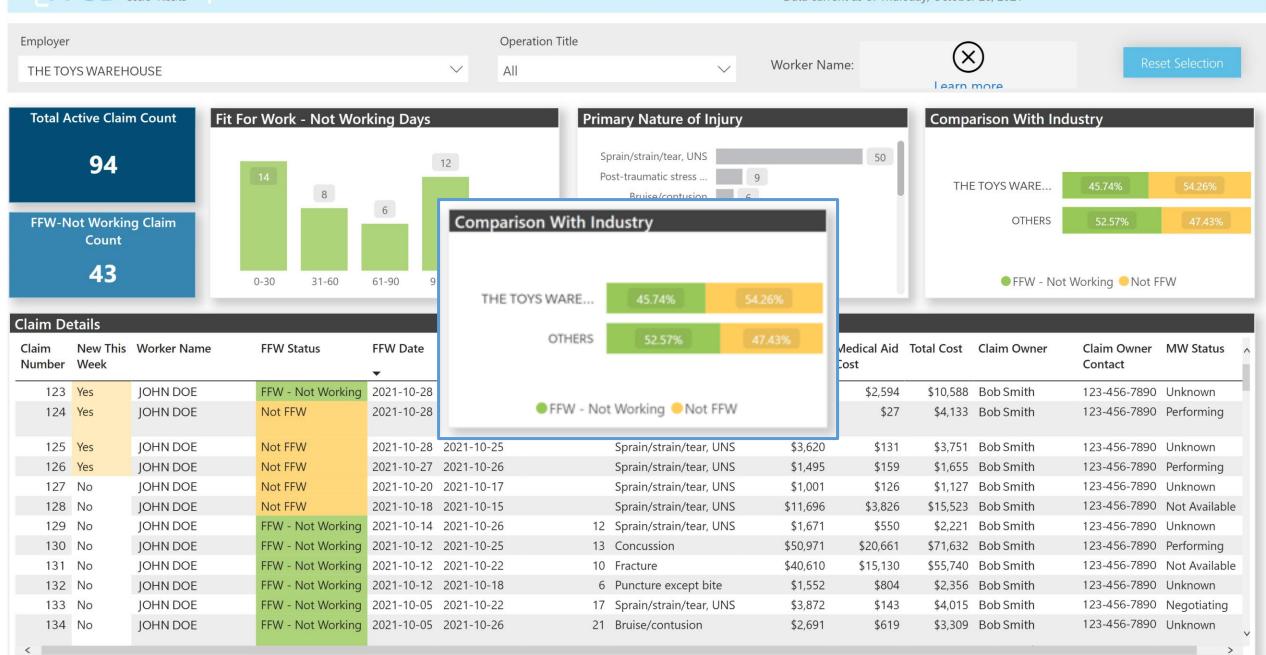


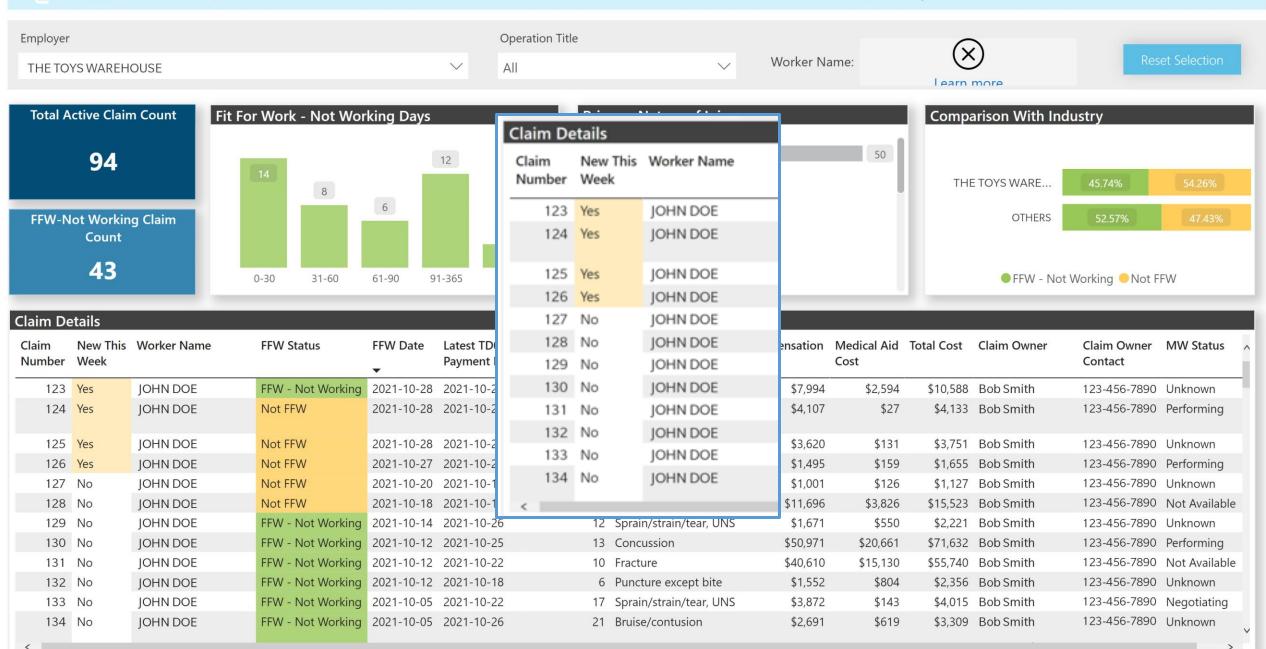
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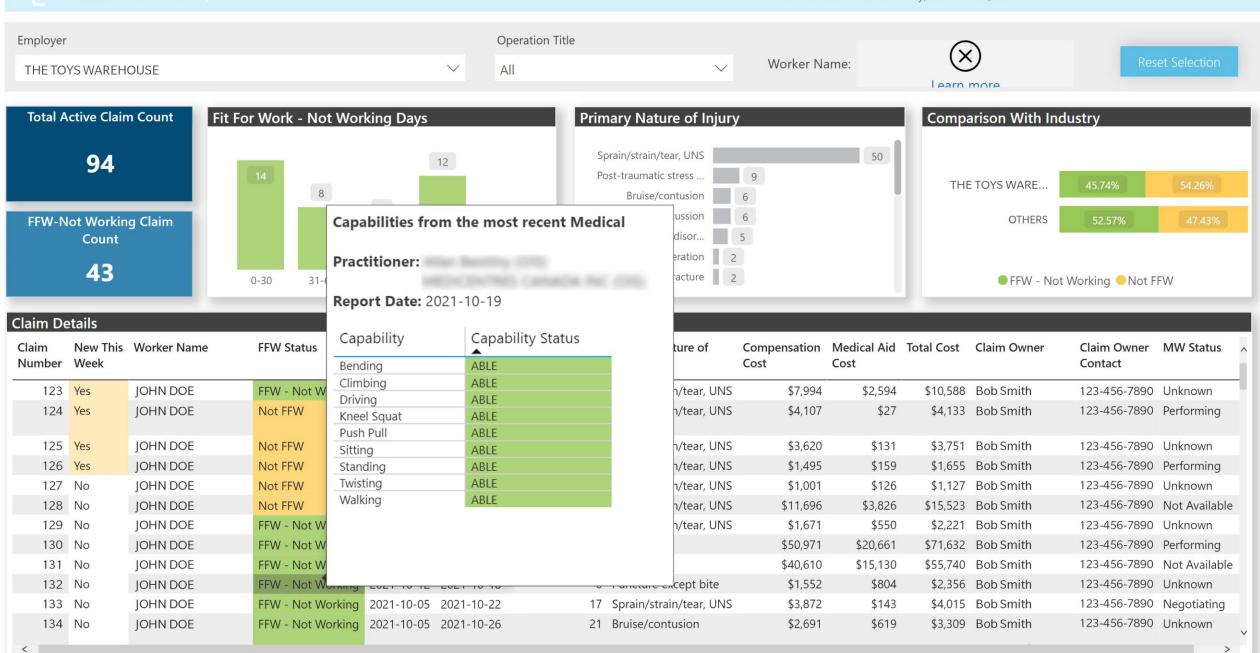


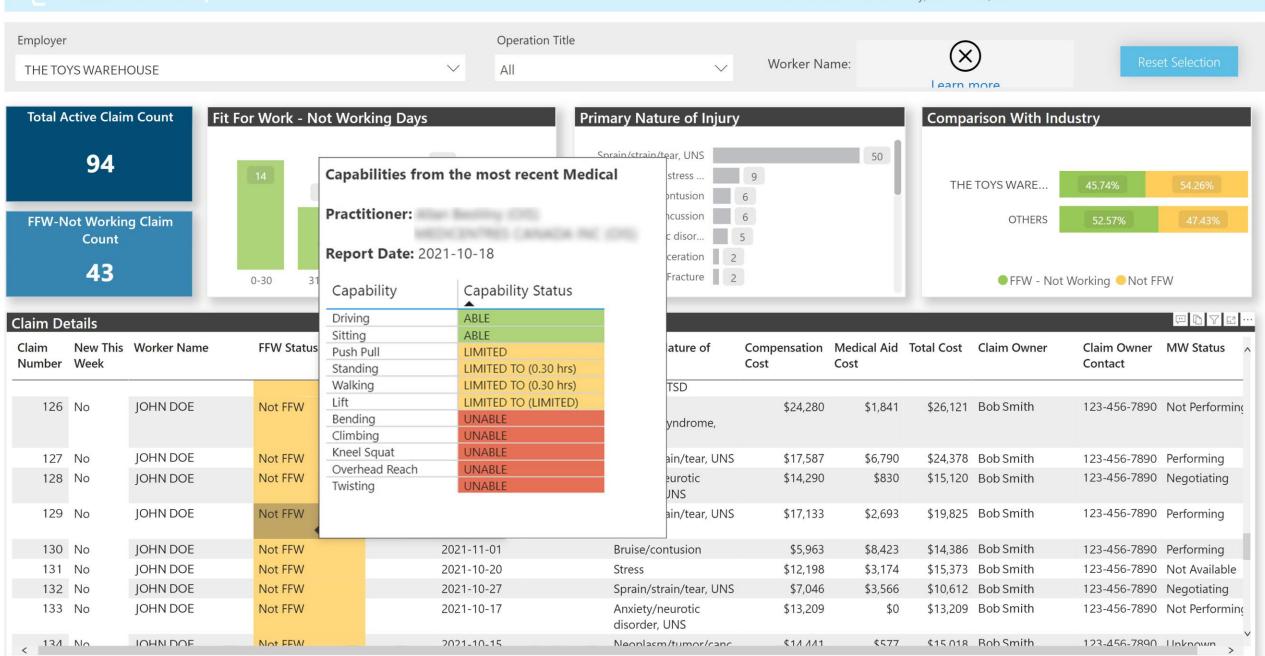


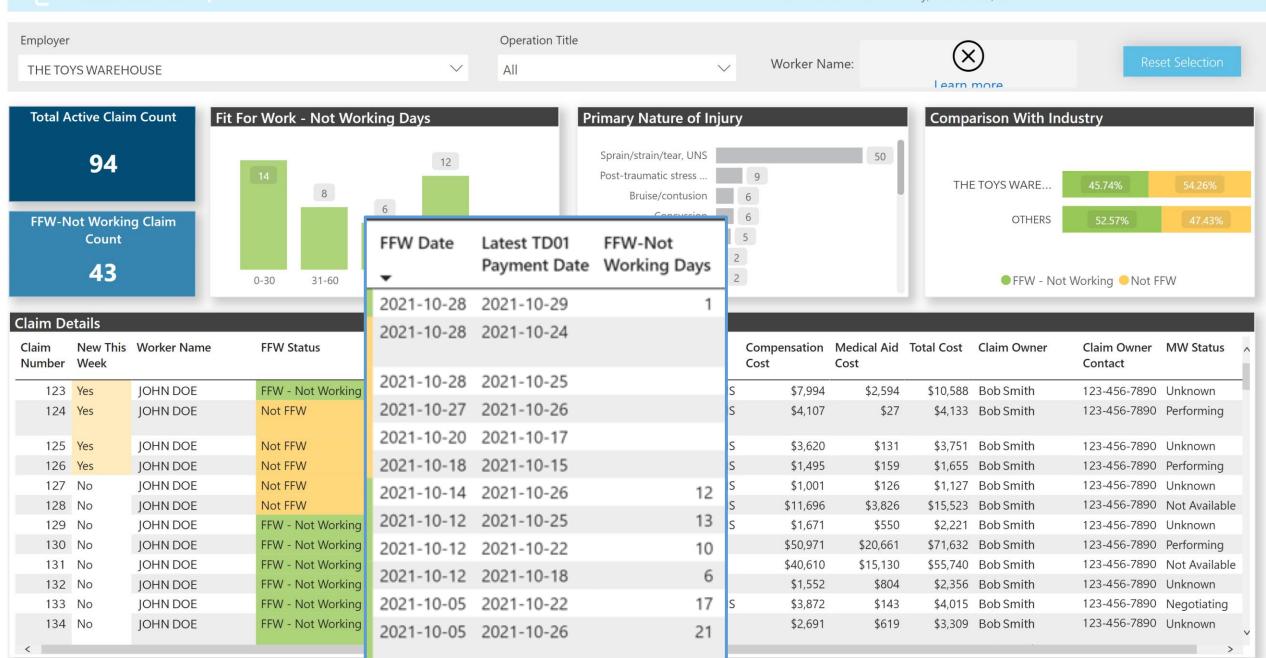


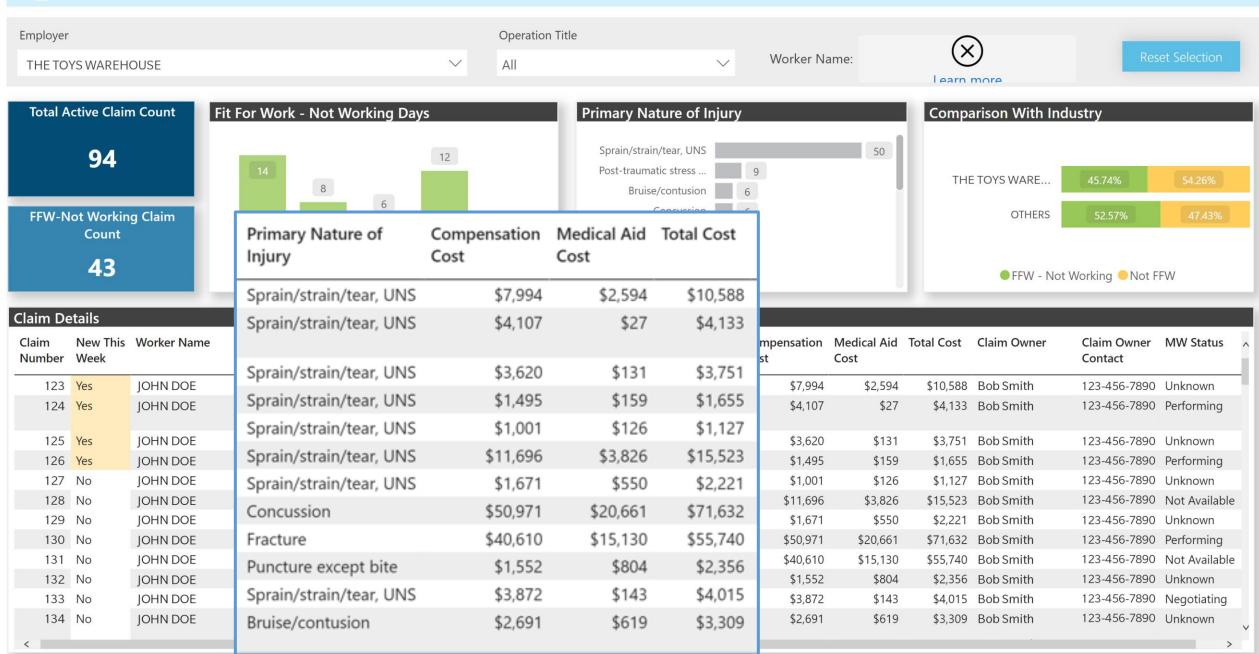












Data current as of Thursday, October 28, 2021

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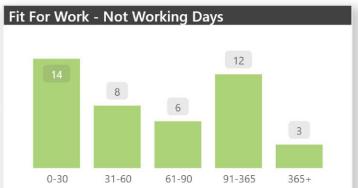
Operation Title Employer \otimes Worker Name: All THE TOYS WAREHOUSE Learn more

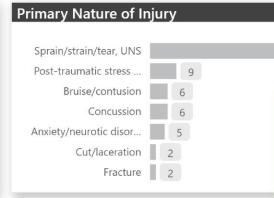
Total Active Claim Count

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FFW-Not Working Claim Count

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	Bob Smith	123-456-78	390	ıg Not F	FW	
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	Bob Smith	123-456-78	390	456-7890	Not Available	
	Bob Smith	123-456-78		456-7890	Unknown	
	Bob Smith	123-456-78		456-7890 456-7890	Performing Not Available	
		123-456-78		456-7890	Unknown	
	Bob Smith	123-430-70	390	456-7890	Negotiating	
	\$619 \$3,309	Bob Smith	123	-456-7890	Unknown >	~

Comparison With Industry

THE TOYS WARE...

Claim De	etails												
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Employer

THE TOYS WAREHOUSE

Operation Title

Worker Name:

Reset Selection

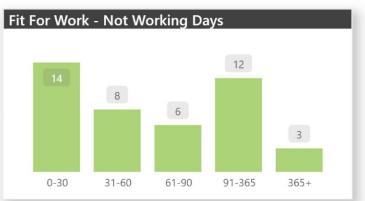
Reset Selection

Total Active Claim Count

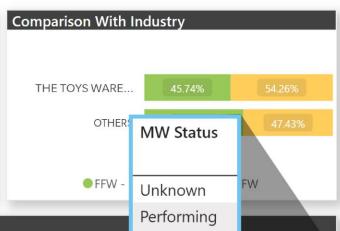
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FFW-Not Working Claim Count

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Claim De	tails											Performing	
Claim Number	New This Week	Worker Name	FFW Status	FFW Date ▼	Latest TD01 Payment Date	FFW-Not Working Days	Primary Nature of Injury	Compensation Cost	Medical Aid Cost	Total Cost	Claim Owner	Unknown	MW Status
123	Yes	JOHN DOE	FFW - Not Working	2021-10-28	2021-10-29	1	Sprain/strain/tear, UNS	\$7,994	\$2,594	\$10,588	Bob Smith	Performing	Unknown
124	Yes	JOHN DOE	Not FFW	2021-10-28	2021-10-24		Sprain/strain/tear, UNS	\$4,107	\$27	\$4,133	Bob Smith	Unknown	Performing
125	Yes	JOHN DOE	Not FFW	2021-10-28	2021-10-25		Sprain/strain/tear, UNS	\$3,620	\$131	\$3,751	Bob Smith	Not Available	Unknown
126	Yes	JOHN DOE	Not FFW	2021-10-27	2021-10-26		Sprain/strain/tear, UNS	\$1,495	\$159	\$1,655	Bob Smith	Unknown	Performing
127	No	JOHN DOE	Not FFW	2021-10-20	2021-10-17		Sprain/strain/tear, UNS	\$1,001	\$126	\$1,127	Bob Smith	Performing	Unknown
128	No	JOHN DOE	Not FFW	2021-10-18	2021-10-15		Sprain/strain/tear, UNS	\$11,696	\$3,826	\$15,523	Bob Smith	3	Not Available
129	No	JOHN DOE	FFW - Not Working	2021-10-14	2021-10-26	12	Sprain/strain/tear, UNS	\$1,671	\$550	\$2,221	Bob Smith	Not Available	Unknown
130	No	JOHN DOE	FFW - Not Working	2021-10-12	2021-10-25	13	Concussion	\$50,971	\$20,661	\$71,632	Bob Smith	Unknown	Performing
131	No	JOHN DOE	FFW - Not Working	2021-10-12	2021-10-22	10	Fracture	\$40,610	\$15,130	\$55,740	Bob Smith	Negotiating	Not Available
132	No	JOHN DOE	FFW - Not Working	2021-10-12	2021-10-18	6	Puncture except bite	\$1,552	\$804	\$2,356	Bob Smith	3	Unknown
133	No	JOHN DOE	FFW - Not Working	2021-10-05	2021-10-22	17	Sprain/strain/tear, UNS	\$3,872	\$143	\$4,015	Bob Smith	Unknown	Negotiating
134	No	JOHN DOE	FFW - Not Working	2021-10-05	2021-10-26	21	Bruise/contusion	\$2,691	\$619	\$3,309	Bob Smith	123-456-7890	Unknown

Data current as of Thursday, October 28, 2021

Employer Operation Title

THE TOYS WAREHOUSE VAII Vorker Name: Reset Selection

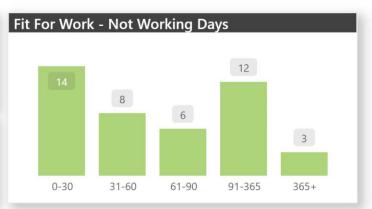
Learn more

Total Active Claim Count

94

FFW-Not Working Claim Count

43







Claim Number Number Number Number Week Working Days Primary Nature of Payment Date Working Days No Not FFW 2021-10-28 2021-10-29 1 Sprain/strain/tear, UNS \$7,994 \$2,594 \$10,588 Bob Smith 123-456-7890 Unit Days Not FFW 2021-10-28 2021-10-29 2021-10-29 Sprain/strain/tear, UNS \$4,107 \$27 \$4,133 Bob Smith 123-456-7890 Unit Days Not FFW 2021-10-28 2021-10-25 Sprain/strain/tear, UNS \$3,620 \$131 \$3,751 Bob Smith 123-456-7890 Unit Days Not FFW 2021-10-27 2021-10-26 Sprain/strain/tear, UNS \$4,107 \$27 \$4,133 Bob Smith 123-456-7890 Unit Days Not FFW 2021-10-27 2021-10-26 Sprain/strain/tear, UNS \$4,107 \$27 \$4,133 Bob Smith 123-456-7890 Unit Days Not FFW 2021-10-27 2021-10-26 Sprain/strain/tear, UNS \$4,107 \$27 \$4,133 Bob Smith 123-456-7890 Unit Days Not FFW 2021-10-27 2021-10-26 Sprain/strain/tear, UNS \$4,107	Claim De	etails										Lale	Leal	
124 Yes JOHN DOE Not FFW 2021-10-28 2021-10-24 Sprain/strain/tear, UNS \$4,107 \$27 \$4,133 Bob Smith 123-456-7890 Per 125 Yes JOHN DOE Not FFW 2021-10-28 2021-10-25 Sprain/strain/tear, UNS \$3,620 \$131 \$3,751 Bob Smith 123-456-7890 Uni 126 Yes JOHN DOE Not FFW 2021-10-27 2021-10-26 Sprain/strain/tear, UNS \$1,495 \$159 \$1,655 Bob Smith 123-456-7890 Per 127 No JOHN DOE Not FFW 2021-10-20 2021-10-17 Sprain/strain/tear, UNS \$1,001 \$126 \$1,127 Bob Smith 123-456-7890 Uni 128 No JOHN DOE Not FFW 2021-10-18 2021-10-15 Sprain/strain/tear, UNS \$11,696 \$3,826 \$15,523 Bob Smith 123-456-7890 Noi 129 No JOHN DOE FFW - Not Working 2021-10-14 2021-10-26 12 Sprain/strain/tear, UNS \$1,671 \$550 \$2,221 Bob Smith 123-456-7890 Uni 130 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-25 13 Concussion \$50,971 \$20,661 \$71,632 Bob Smith 123-456-7890 Noi 132 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-22 10 Fracture \$40,610 \$15,130 \$55,740 Bob Smith 123-456-7890 Uni 133 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-18 6 Puncture except bite \$1,552 \$804 \$2,356 Bob Smith 123-456-7890 Uni 133 No JOHN DOE FFW - Not Working 2021-10-10 2021-10-21 17 Sprain/strain/tear, UNS \$3,872 \$143 \$4,015 Bob Smith 123-456-7890 Noi 123-456-7890 Uni 133 No JOHN DOE FFW - Not Working 2021-10-10 2021-10-20 17 Sprain/strain/tear, UNS \$3,872 \$143 \$4,015 Bob Smith 123-456-7890 Noi 123-456-7890 Noi 123-456-7890 Uni 123-456-7890 Noi 123-456-789			Worker Name	FFW Status	FFW Date			•			Total Cost	Clain	ner	MW Status
125 Yes JOHN DOE Not FFW 2021-10-28 2021-10-26 Sprain/strain/tear, UNS \$3,620 \$131 \$3,751 Bob Smith 123-456-7890 Uni 126 Yes JOHN DOE Not FFW 2021-10-27 2021-10-26 Sprain/strain/tear, UNS \$1,495 \$159 \$1,655 Bob Smith 123-456-7890 Per 127 No JOHN DOE Not FFW 2021-10-20 2021-10-17 Sprain/strain/tear, UNS \$1,001 \$126 \$1,127 Bob Smith 123-456-7890 Uni 128 No JOHN DOE Not FFW 2021-10-18 2021-10-15 Sprain/strain/tear, UNS \$11,696 \$3,826 \$15,523 Bob Smith 123-456-7890 No 129 No JOHN DOE FFW - Not Working 2021-10-14 2021-10-26 12 Sprain/strain/tear, UNS \$1,671 \$550 \$2,221 Bob Smith 123-456-7890 Uni 130 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-25 13 Concussion \$50,971 \$20,661 \$71,632 Bob Smith 123-456-7890 Per 131 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-22 10 Fracture \$40,610 \$15,130 \$55,740 Bob Smith 123-456-7890 Uni 123-456-7890 No 132 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-18 6 Puncture except bite \$1,552 \$804 \$2,356 Bob Smith 123-456-7890 Uni 123-456-7890 Uni 123-456-7890 Uni 123-456-7890 No 133 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-22 17 Sprain/strain/tear, UNS \$3,872 \$143 \$4,015 Bob Smith 123-456-7890 No 123-456-7	123	Yes	JOHN DOE	FFW - Not Working	2021-10-28	2021-10-29	1	Sprain/strain/tear, UNS	\$7,994	\$2,594	\$10,588	Bob Smith	123-456-7890	Unknown
126 Yes JOHN DOE Not FFW 2021-10-27 2021-10-26 Sprain/strain/tear, UNS \$1,495 \$159 \$1,655 Bob Smith 123-456-7890 Per 127 No JOHN DOE Not FFW 2021-10-20 2021-10-17 Sprain/strain/tear, UNS \$1,001 \$126 \$1,127 Bob Smith 123-456-7890 Uni 128 No JOHN DOE Not FFW 2021-10-18 2021-10-15 Sprain/strain/tear, UNS \$11,696 \$3,826 \$15,523 Bob Smith 123-456-7890 No 129 No JOHN DOE FFW - Not Working 2021-10-14 2021-10-26 12 Sprain/strain/tear, UNS \$1,671 \$550 \$2,221 Bob Smith 123-456-7890 Uni 130 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-25 13 Concussion \$50,971 \$20,661 \$71,632 Bob Smith 123-456-7890 Per 131 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-22 10 Fracture \$40,610 \$15,130 \$55,740 Bob Smith 123-456-7890 No 132 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-18 6 Puncture except bite \$1,552 \$804 \$2,356 Bob Smith 123-456-7890 Uni 123-456-789	124	Yes	JOHN DOE	Not FFW	2021-10-28	2021-10-24		Sprain/strain/tear, UNS	\$4,107	\$27	\$4,133	Bob Smith	123-456-7890	Performing
127 No JOHN DOE Not FFW 2021-10-20 2021-10-17 Sprain/strain/tear, UNS \$1,001 \$126 \$1,127 Bob Smith 123-456-7890 Uni 128 No JOHN DOE Not FFW 2021-10-18 2021-10-15 Sprain/strain/tear, UNS \$11,696 \$3,826 \$15,523 Bob Smith 123-456-7890 No 129 No JOHN DOE FFW - Not Working 2021-10-14 2021-10-26 12 Sprain/strain/tear, UNS \$1,671 \$550 \$2,221 Bob Smith 123-456-7890 Uni 130 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-25 13 Concussion \$50,971 \$20,661 \$71,632 Bob Smith 123-456-7890 Per 131 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-22 10 Fracture \$40,610 \$15,130 \$55,740 Bob Smith 123-456-7890 No 132 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-18 6 Puncture except bite \$1,552 \$804 \$2,356 Bob Smith 123-456-7890 Uni 133 No JOHN DOE FFW - Not Working 2021-10-05 2021-10-22 17 Sprain/strain/tear, UNS \$3,872 \$143 \$4,015 Bob Smith 123-456-7890 Ne	125	Yes	JOHN DOE	Not FFW	2021-10-28	2021-10-25		Sprain/strain/tear, UNS	\$3,620	\$131	\$3,751	Bob Smith	123-456-7890	Unknown
128 No JOHN DOE Not FFW 2021-10-18 2021-10-15 Sprain/strain/tear, UNS \$11,696 \$3,826 \$15,523 Bob Smith 123-456-7890 No 129 No JOHN DOE FFW - Not Working 2021-10-14 2021-10-26 12 Sprain/strain/tear, UNS \$1,671 \$550 \$2,221 Bob Smith 123-456-7890 Uni 130 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-25 13 Concussion \$50,971 \$20,661 \$71,632 Bob Smith 123-456-7890 Per 131 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-22 10 Fracture \$40,610 \$15,130 \$55,740 Bob Smith 123-456-7890 No 132 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-18 6 Puncture except bite \$1,552 \$804 \$2,356 Bob Smith 123-456-7890 Uni 133 No JOHN DOE FFW - Not Working 2021-10-05 2021-10-22 17 Sprain/strain/tear, UNS \$3,872 \$143 \$4,015 Bob Smith 123-456-7890 Ne	126	Yes	JOHN DOE	Not FFW	2021-10-27	2021-10-26		Sprain/strain/tear, UNS	\$1,495	\$159	\$1,655	Bob Smith	123-456-7890	Performing
129 No JOHN DOE FFW - Not Working 2021-10-14 2021-10-26 12 Sprain/strain/tear, UNS \$1,671 \$550 \$2,221 Bob Smith 123-456-7890 Uni 130 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-25 13 Concussion \$50,971 \$20,661 \$71,632 Bob Smith 123-456-7890 Per 131 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-22 10 Fracture \$40,610 \$15,130 \$55,740 Bob Smith 123-456-7890 No 132 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-18 6 Puncture except bite \$1,552 \$804 \$2,356 Bob Smith 123-456-7890 Uni 133 No JOHN DOE FFW - Not Working 2021-10-05 2021-10-22 17 Sprain/strain/tear, UNS \$3,872 \$143 \$4,015 Bob Smith 123-456-7890 Ne	127	No	JOHN DOE	Not FFW	2021-10-20	2021-10-17		Sprain/strain/tear, UNS	\$1,001	\$126	\$1,127	Bob Smith	123-456-7890	Unknown
130 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-25 13 Concussion \$50,971 \$20,661 \$71,632 Bob Smith 123-456-7890 Per Port Port Port Port Port Port Port Por	128	No	JOHN DOE	Not FFW	2021-10-18	2021-10-15		Sprain/strain/tear, UNS	\$11,696	\$3,826	\$15,523	Bob Smith	123-456-7890	Not Available
131 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-22 10 Fracture \$40,610 \$15,130 \$55,740 Bob Smith 123-456-7890 No 132 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-18 6 Puncture except bite \$1,552 \$804 \$2,356 Bob Smith 123-456-7890 Uni 133 No JOHN DOE FFW - Not Working 2021-10-05 2021-10-22 17 Sprain/strain/tear, UNS \$3,872 \$143 \$4,015 Bob Smith 123-456-7890 No 123-456-789	129	No	JOHN DOE	FFW - Not Working	2021-10-14	2021-10-26	12	Sprain/strain/tear, UNS	\$1,671	\$550	\$2,221	Bob Smith	123-456-7890	Unknown
132 No JOHN DOE FFW - Not Working 123-456-7890 Uni 133 No JOHN DOE FFW - Not Working 2021-10-12 2021-10-22 17 Sprain/strain/tear, UNS \$3,872 \$143 \$4,015 Bob Smith 123-456-7890 New Yorking 2021-10-22 17 Sprain/strain/tear, UNS \$3,872 \$143 \$4,015 Bob Smith 123-456-7890 New Yorking 2021-10-22 17 Sprain/strain/tear, UNS \$3,872 \$143 \$4,015 Bob Smith 123-456-7890 New Yorking 2021-10-22 17 Sprain/strain/tear, UNS \$3,872 \$143 \$4,015 Bob Smith 123-456-7890 New Yorking 2021-10-22 17 Sprain/strain/tear, UNS \$3,872 \$143 \$4,015 Bob Smith 123-456-7890 New Yorking 2021-10-22 17 Sprain/strain/tear, UNS \$3,872 \$143 \$4,015 Bob Smith 123-456-7890 New Yorking 2021-10-22 17 Sprain/strain/tear, UNS \$3,872 \$143 \$4,015 Bob Smith 123-456-7890 New Yorking 2021-10-22 17 Sprain/strain/tear, UNS \$3,872 \$143 \$4,015 Bob Smith 123-456-7890 New Yorking 2021-10-22 17 Sprain/strain/tear, UNS \$3,872 \$143 \$4,015 Bob Smith 123-456-7890 New Yorking 2021-10-22 17 Sprain/strain/tear, UNS \$3,872 \$143 \$4,015 Bob Smith 123-456-7890 New Yorking 2021-10-22 17 Sprain/strain/tear, UNS \$3,872 \$143 \$4,015 Bob Smith 123-456-7890 New Yorking 2021-10-22 17 Sprain/strain/tear, UNS \$3,872 \$143 \$4,015 Bob Smith 123-456-7890 New Yorking 2021-10-22 17 Sprain/strain/tear, UNS \$4,015 Bob Smith 123-456-7890 New Yorking 2021-10-22 17 Sprain/strain/tear, UNS \$4,015 Bob Smith 123-456-7890 New Yorking 2021-10-22 17 Sprain/strain/tear, UNS \$4,015 Bob Smith 123-456-7890 New Yorking 2021-10-22 17 Sprain/strain/tear, UNS \$4,015 Bob Smith 123-456-7890 New Yorking 2021-10-22 17 Sprain/strain/tear, UNS \$4,015 Bob Smith 123-456-7890 New Yorking 2021-10-22 17 Sprain/strain/tear, UNS \$4,015 Bob Smith 123-456-7890 New Yorking 2021-10-22 17 Sprain/strain/tear, UNS \$4,015 Bob Smith 123-456-7890 New Yorking 2021-10-22 17 Sprain/strain/tear, UNS \$4,015 Bob Smith 123-456-7890 New Yorking 2021-10-22 17 Sprain/strain/tear, UNS \$4,015 Bob Smith 123-456-7890 New Yorking 2021-10-22 17 Sprain/strain/tear, UNS \$4,015 Bob Smith 123-456-7890 New Yorking 2021-10-22 17 Sprain/strain/tear, UNS \$4,015 B	130	No	JOHN DOE	FFW - Not Working	2021-10-12	2021-10-25	13	Concussion	\$50,971	\$20,661	\$71,632	Bob Smith	123-456-7890	Performing
133 No JOHN DOE FFW - Not Working 2021-10-05 2021-10-22 17 Sprain/strain/tear, UNS \$3,872 \$143 \$4,015 Bob Smith 123-456-7890 New	131	No	JOHN DOE	FFW - Not Working	2021-10-12	2021-10-22	10	Fracture	\$40,610	\$15,130	\$55,740	Bob Smith	123-456-7890	Not Available
	132	No	JOHN DOE	FFW - Not Working	2021-10-12	2021-10-18	6	Puncture except bite	\$1,552	\$804	\$2,356	Bob Smith	123-456-7890	Unknown
134 No JOHN DOE FFW - Not Working 2021-10-05 2021-10-26 21 Bruise/contusion \$2,691 \$619 \$3,309 Bob Smith 123-456-7890 Unit	133	No	JOHN DOE	FFW - Not Working	2021-10-05	2021-10-22	17	Sprain/strain/tear, UNS	\$3,872	\$143	\$4,015	Bob Smith	123-456-7890	Negotiating
		No	JOHN DOE	FFW - Not Working	2021-10-05	2021-10-26	21	Bruise/contusion	\$2,691	\$619	\$3,309	Bob Smith	123-456-7890	Unknown

Questions?

Feel free to e mail me at:

Christopher.macdougall@wcb.ab.ca



Thank you!

